



CERTIFICATE

No. AES 103485 0006 Rev. 00

Holder of Certificate: **HEL-WACHT Holding GmbH**

Scheydgasse 37
1210 Wien
AUSTRIA

Certification Mark:



Product:

Alarm System
Monitoring and Alarm Receiving Centre

Model(s):

ARC of
HEL-WACHT Holding GmbH
Scheydgasse 37
A-1210 Wien
and subsidiaries:
• Vitakt sozialer Notrufdienst GmbH
• HEL-WACHT Bewachungsdienst GmbH
• HEL-WACHT Sicherheits & Kommunikationstechnik GmbH
• alcomtec aufzugsmanagement & -notruf gmbh
• myStella Hausnotruf GmbH

Parameters:

The alarm receiving centre confirms with the requirements according to DIN EN 50518:2020 Category I.
The test result are detailed in report
« EN50518 Helwacht.RezA-B.2025.V1.0 »
dated February 03, 2025.

Tested according to:

DIN EN 50518:2020 Kategorie I

The product was tested on a voluntary basis and complies with the essential requirements. It was issued according to TÜV SÜD Product Service GmbH certification program for Alarm Receiving Centres. The certification mark shown above can be affixed on the product. It is not permitted to alter the certification mark in any way. In addition, the certification holder must not transfer the certificate to third parties. This certificate is valid until the listed date, unless it is cancelled earlier. All applicable requirements of the Testing, Certification, Validation and Verification Regulations of TÜV SÜD Group have to be complied. For details see: www.tuvsud.com/ps-cert

Test report no.:

EN50518 Helwacht.RezA-B.2025.V1.0

Valid until:

2028-02-08

Date,

2026-03-05



(Gerhard Klein)